

Refund Application for Season Ticket Holders



We aim to give you a good service, unfortunately we sometimes fail to meet the standards set out in our Passenger Charter. If you think you are entitled to a refund under the Charter, fill in all sections of this form and hand it in at any Merseyrail station booking office.

1. Your details.

Name:

Address:

Postcode: Contact phone number:

2. Journey details.

Between: And:

How often do you make this journey?:

3. Ticket details.

Type of Season Ticket:	<input type="text"/>	Duration:	<input type="text"/>
Ticket number:	<input type="text"/>	Expiry date:	<input type="text"/>
Where did you buy it?:	<input type="text"/>	Photo ID number:	<input type="text"/>
Zones covered:	<input type="text"/>		

4. Reason for refund.

Explain in the box below why you are applying for a refund and attach any evidence you have:

5. Sign below to confirm that the information you have given is accurate.

Signature: Date:

If you make a fraudulent claim you may be prosecuted.