Passenger Information

Merseyrail Railway Byelaws 2014

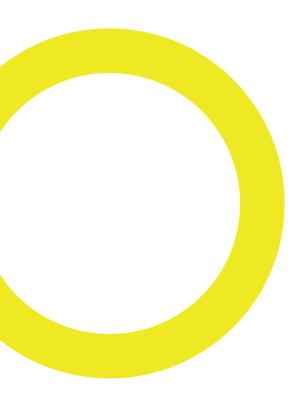
Made under Section 46(1) and Schedule 9 of the Railways Act 2005 by Merseyrail Electrics 2002 Limited ("Merseyrail") and confirmed under paragraph 5 of Schedule 9 of the Railways Act 2005 by the Secretary of State for Transport on 20 December 2013 for regulating the use and working of, and travel on or by means of, Merseyrail's railways assets, the maintenance of order on Merseyrail's railway assets and the conduct of all persons while on Merseyrail's railway assets (the "Byelaws"). Pursuant to the Railway Byelaws Amendment Order 2013, railway assets of or under the management of Merseyrail are no longer subject to the National Railway Byelaws, and these Byelaws apply instead.



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Introduction

Railway Byelaws -Why they help us to help you

Britain's railway byelaws cover trains, track and stations across the country. Thousands of trains use as many stations throughout the day and night. To ensure ease of travel and safety on the railway system, including passengers, staff, property and equipment, the byelaws need to be observed by everyone.

Conduct and behaviour

Some practices can be generally unpleasant, or can be dangerous to yourselves and others. To make travelling more comfortable and safer, unacceptable behaviour is banned on the railways. Other activities, such as smoking and music have limits imposed on them so that the majority of railway users can travel in comfort.

Equipment and safety

Safety is paramount to the running of all railway services. The byelaws are very clear on matters of safety -and this protects equipment and property, as well as users and staff. Control of premises

There are areas across the railway system that have restricted access, for example pedestrian-only areas, as using other forms of transport (e.g. bicycles) may cause a danger. Also, access is not allowed on any non-public parts of an operating network, such as railway embankments and underground tunnels. Various rules relating to the carriage of animals are also needed.

Travel and fares

There are many different types of tickets available for travel on the national rail network; each type has its own conditions of use. For example, some tickets may be used on the services of more than one operator; others can only be used on a specified train service. If you would like to know more about travel and fares, please ask the operator(s) of the service(s) for the journey you wish to make. Train companies can also give you details about the National Rail Conditions of Carriage that apply when you travel on passenger train services on the railway network.

The byelaws are there to help everyone to travel easily and safely. This can be only achieved if all users take time to consider their actions and observe the byelaws.

Merseyrail Electrics 2002 Limited

Merseyrail Electrics (2002) Ltd (Company No. 04356933) ("**Merseyrail**") is a 50/50 joint venture company between Serco and Abellio, which has a 25 year concession agreement, (commenced on 20 July 2003) with Merseytravel, the transport authority in Merseyside.

Merseyrail is an urban network of vital importance to the transport infrastructure of Liverpool and its environs, operating on the Wirral and Northern Lines within Merseyside. Merseyrail run almost 800 trains per day and carry over 100,000 passengers on an average week day. There are 66 stations on the network, four of which are underground in the city centre. Outer terminuses are at Southport, Ormskirk, Kirkby and Hunts Cross on the Northern Line and New Brighton, West Kirby, Chester and Ellesmere Port on the Wirral Line.

Merseyrail Byelaws

Merseyrail has adopted its own set of byelaws on 18 January 2014 which are set out below (the "**Byelaws**"). These cover trains, tracks and stations operated by Merseyrail in the Merseyside area. They set out the rules governing issues such as conduct and behaviour, equipment and safety, travel and fares, control of premises and enforcement.

Prior to adopting the Byelaws, Merseyrail was a party to the national railway byelaws, endorsed by the Strategic Railway Authority and confirmed by the Secretary of State for Transport on 22 June 2005 (the "**National Railway Byelaws**").

The Byelaws are identical to the National Railway Byelaws to which Merseyrail personnel and passengers were previously subject, save as to:

- (a) Amendments to byelaw 4 (Intoxication and Possession of Alcohol); and
- (b) Consequential amendments in paragraphs 25 (Interpretation) and 26 (Corning into Operation of these Byelaws and Amendment Io the national railway byelaws) and the replacement of "an" with 'The" wherever "Operator" is referred to.

A full copy of the Byelaws can be obtained free of charge from:

Merseyrail Electrics 2002 Limited Rail House Lord Nelson Street Liverpool Merseyside L 11JF

For definitions of the terms used in these Byelaws. please refer to the end of this document

Conduct and Behaviour

1 Queuing

- 1.1 The Operator or an authorised person may require any person to queue in order to regulate order or safety on or near the railway.
- 1.2 Any person directed by a notice to queue, or when asked to queue by an authorised person, shall join the rear of the queue and obey the reasonable instructions of any authorised person regulating the queue.

2 Potentially Dangerous Items

- 2.1 Except with written permission from the Operator or an authorised person, no person shall bring with him or allow to remain on the railway any item which, in the opinion of an authorised person, may threaten, annoy, soil or damage any person or any property.
- 2.2 If any person in charge of an item contrary to Byelaw 2.1 is asked by an authorised person to remove it and fails to do so immediately, it may be removed by or under the direction of an authorised person.

3 Smoking

No person shall smoke or carry a lighted pipe, cigar, cigarette, match, lighter or other lighted item on any part of the railway on or near which there is a notice indicating that smoking is not allowed.

4 Intoxication and Possession of Alcohol

- 4.1 No person shall enter, attempt to enter or remain on the railway where that person is unfit to enter or remain on the railway as a result of being in a state of intoxication.
- 4.2 No person shall enter, attempt to enter or remain on the railway while in possession of an open container of alcohol, unless expressly permitted to do so by the Operator in a particular area.
- 4.3 No person shall consume alcohol on the railway, unless expressly permitted to do so by the Operator in a particular area.
- 4.4 Without prejudice to Byelaws 4.2 and 4.3, where reasonable notice is, or has been, given prohibiting alcohol on any train or on any part of the railway, no person shall have any alcohol with him on such a train or any part of the railway, or attempt to enter such a train or any part of the railway, whilst in possession of alcohol.
- **4.5** Where an authorised person reasonably believes that any person is unfit to enter or remain on the railway or is in contravention of any provision of Byelaw 4, the authorised person may:
 - (i) require him to leave the railway; and
 - (ii) prevent him entering or remaining on the railway until the authorised person is satisfied that he is in a fit state to enter or remain on the railway and is no longer in contravention of any provision of Byelaw 4.

5 Unfit to be on the Railway

No person shall enter or remain on the railway if, in the reasonable opinion of an authorised person, he is in an unfit or improper condition or his clothing may soil or damage any part of the railway or the property or clothing of any person on the railway.

6 Unacceptable behaviour

- 6.1 No person shall use any threatening, abusive, obscene or offensive language on the railway.
- 6.2 No person shall behave in a disorderly, indecent or offensive manner on the railway.
- 6.3 No person shall write, draw, paint or fix anything on the railway.
- 6.4 No person shall soil any part of the railway.
- 6.5 No person shall damage or detach any part of the railway.
- 6.6 No person shall spit on the railway.
- 6.7 No person shall drop litter or leave waste on the railway.
- 6.8 No person shall molest or wilfully interfere with the comfort or convenience of any person on the railway.

7 Music, sound, advertising and carrying on a trade

- 7.1 Except with written permission from the Operator no person on the railway shall, to the annoyance of any person:
 - (i) sing; or
 - (ii) use any instrument, article or equipment for the production or reproduction of sound.
- 7.2 Except with written permission from the Operator no person on the railway shall:
 (i) display anything for the purpose of advertising or publicity, or distribute anything; or
 - (ii) sell or expose o<mark>r offer</mark> anything for sale; or
 - (iii) tout for, or solici<mark>t mon</mark>ey, reward, custom or employment of any kind.
- 7.3 A person shall have the written permission referred to in Byelaw 7.1 or 7.2 with him when undertaking the activities referred to in Byelaw 7.1 or 7.2 on the railway and shall hand it over for inspection when asked by an authorised person. A person shall comply with any conditions set out in or attached to the written permission.

8 Unauthorised gambling

No person shall gamble on any part of the railway except lawful gambling on premises authorised by the Operator for that purpose.

Equipment and Safety

9 Stations and railway premises

- 9.1 No person shall use any escalator except by standing or walking on it in the direction intended for travel.
- 9.2 Where the entrance to or exit from any platform or station is via a manned or an automatic ticket barrier no person shall enter or leave the station, except with permission from an authorised person, without passing through the barrier in the correct manner.
- 9.3 No person shall open a barrier or any other gate on the railway except where there is a notice indicating that it may be used by him or with permission from an authorised person.
- 9.4 Where there is a notice by an entrance or exit on any part of the railway indicating that it shall be used for entrance or exit only, no person shall enter by the exit or leave by the entrance. No person shall enter or leave by an emergency exit except in an emergency or when directed to do so by an authorised person.
- 9.5 No person shall move, operate or stop any lilt or escalator except:
 - (i) in an emergency by means of equipment on or near which is a notice indicating that it is intended to be used in an emergency; or
 - (ii) in case of a lilt, by means of any of the controls intended for use by that person.

10 Trains

- 10.1 No person shall enter through any train door until any person leaving by that door has passed through.
- 10.2 No person shall be in or on any train except the parts of it intended for use by that person.
- 10.3 No person shall open a train door, or enter or leave any train, while it is in motion or between stations.
- 10.4 No person shall ent<mark>er or le</mark>ave a train except by proper use of a train door.
- 10.5 In the case of automatic closing doors, no person shall enter or leave by the door when it is closing.

11 General Safety

- 11.1 No person shall move, operate, obstruct, stop or in any other way interfere with any automatic closing door, train, or any other equipment on the railway except:
 - (i) in an emergency, by means of any equipment on or near which there is a notice indicating that it is intended to be used in an emergency; or
 - (ii) any equipment intended for the use of passengers in that way in normal operating circumstances.
- 11.2 No person shall place, throw, drop or trail anything on the railway which is capable of injuring, damaging or endangering any person or any property.

11.3 No person shall, without reasonable cause, activate any emergency system and/or any communications system provided on any part of the railway including a train.

12 Safety Instructions

- 12.1 The Operator may issue reasonable instructions relating to safety on any part of the railway by means of a notice on or near that part of the railway. No person shall, without good cause, disobey such notice.
- 12.2 An authorised person may, in an emergency or in other circumstances in which he believes he should act in the interests of safety, issue instructions to any person on the railway. No person shall, without good cause, disobey such instructions.
- 12.3 No offence is committed under these Byelaws where a person acts in accordance with the notices or instructions given under Byelaw 12.1 or 12.2.

Control of Premises

13 Unauthorised Access and Loitering

- 13.1 No person shall enter or remain on any part of the railway where there is a notice:
- (i) prohibiting access; or
- (ii) indicating that it is reserved or provided for a specified category of person only, except where he belongs to that specified category.
- 13.2 No person shall loiter on the railway if asked to leave by an authorised person.

14 Traffic Signs, Causing Obstructions and Parking

- 14.1 No person in charge of any motor .vehicle, bicycle or other conveyance shall use it on any part of the railway in contravention of any traffic sign.
- 14.2 No person in charge of any motor vehicle, bicycle or other conveyance shall leave or place it on any part of the railway:
 - (i) in any manner or place where it may cause an
 - (ii) obstruction or hindrance to the Operator or any person using the railway; or
 - (iii) otherwise than in accordance with any instructions issued by or on behalf of the Operator or an authorised person.
- 14.3 No person in charge of any motor vehicle, bicycle or other conveyance shall park it on any part of the railway where charges are made for parking by the Operator or an authorised person without paying the appropriate charge at the appropriate time in accordance with instructions given by the Operator or an authorised person at that place.

- 14.4 In England and Wales
- (i) The owner of any motor vehicle, bicycle or other conveyance used, left or placed in breach of Byelaw 14.1 to 14.3 may be liable to pay a penalty as displayed in that area.
- (ii) Without prejudice to Byelaw 14.(4)(i), any motor vehicle, bicycle or other conveyance used, left or placed in breach of Byelaw 14.1 to 14.3 may be clamped, removed, and stored, by or under the direction of the Operator or authorised person.
- (iii) The owner of the motor vehicle, bicycle or other conveyance shall be liable to the Operator or an authorised person for the costs incurred in clamping, removing and storing it provided that there is in that area a notice advising that any vehicle parked contrary to these Byelaws may be clamped, removed and stored by the Operator or an authorised person and that the costs incurred by the Operator or an authorised person for this may be recovered from the vehicle's owner.
- (iv) The power of clamping and removal provided in Byelaw 14.4(ii) above shall not be exercisable in any area where passenger parking is permitted unless there is on display in that area a notice advising that any vehicle parked contrary to these Byelaws may be clamped and/or removed by the Operator or an authorised person.
- 14.5 In Scotland

Any motor vehicle, bicycle or other conveyance used, left or placed in breach of this Byelaw in Scotland may be removed by or under the direction of a constable.

15 Pedestrian-only Areas

- 15.1 Any person who enters, or is on, any part of the railway to which the public have access must be on foot, except:
 - (i) where there is a notice permitting access to that part of the railway to those with specified conveyances; or
 - (ii) where the Operator or an authorised person has given permission and in either case he shall obey any instructions given by the Operator or an authorised person.
- 15.2 No person shall be in breach of this Byelaw for properly using a baby carriage or wheelchair, except where there is a notice or instructions given by an authorised person to the contrary.

16 Control of Animals

- 16.1 The Operator may refuse carriage or entry to any animal.
- 16.2 No person shall bring an animal on to the railway without a valid ticket for that animal, if the Operator requires him to have a valid ticket for the carriage of such an animal.
- 16.3 Except with permission from the Operator or an authorised person, no person shall bring an animal on to the railway, which, in the opinion of an authorised person may threaten, annoy, soil or damage any person or property.
- 16.4 If any person in charge of an animal in breach of Byelaw 16.1, 16.2 or 16.3 is asked by an authorised person to remove that animal and fails to do so immediately, that animal may be removed by or under the direction of an authorised person.

- 16.5 No person in charge of an animal shall allow it to foul or damage any part of the railway.
- 16.6 Any person in charge of an animal shall carry it when on an escalator that is in motion.
- 16.7 No person in charge of any animal shall leave or place it unattended on any part of the railway (except in a place provided for that purpose by the Operator and only for as long as it is absolutely necessary and in accordance with any direction of the Operator or an authorised person).
- 16.8 Any animal left or placed in breach of Byelaw 16.7 may be removed and/or stored by or under the direction of an authorised person. The person in charge of the animal shall be liable to the Operator for the cost incurred by the Operator or an authorised person in removing and storing it.
- 16.9 Any person in charge of an animal that has soiled or caused damage to any part of the railway shall be liable to the Operator for the cost of putting the property soiled or damaged back into its proper condition.
- 16.10 Any liability to the Operator under Byelaw 16.8 or 16.9 is in addition to any penalty for the breach of Byelaw 16.

Travel and Fares

17 Compulsory Ticket Areas

- 17.1 No person shall enter a compulsory ticket area on the railway unless he has with him a valid ticket.
- 17.2 A person shall hand over his ticket for inspection and verification of validity when asked to do so by an authorised person.
- 17.3 No person shall be in breach of Byelaw 17.1 or 17.2 if:
 - (i) there were no facilities in working order for the issue or validation of any ticket at the time wh<mark>en, an</mark>d the station where, he began his journey; or
 - (ii) there was a notice at the station where he began his journey permitting journeys to be started without a valid ticket; or
 - (iii) an authorised person gave him permission to travel without a valid ticket.

18 Ticketless Travel In Non-Compulsory Ticket Areas

- 18.1 In any area not designated as a compulsory ticket area, no person shall enter any train for the purpose of travelling on the railway unless he has with him a valid ticket entitling him to travel.
- 18.2 A person shall hand over his ticket for inspection and verification of validity when asked to do so by an authorised person.
- 18.3 No person shall be in breach of Byelaw 18.1 or 18.2 if:
 - (i) there were no facilities in working order for the issue or validation of any ticket at the time when, and the station where, he began his journey; or
 - (ii) there was a notice at the station where he began his journey permitting journeys to be started without a valid ticket; or
 - (iii) an authorised person gave him permission to travel without a valid ticket.

19 Classes of Accommodation, Reserved Seats and Sleeping Berths

Except with permission from an authorised person, no person shall remain in any seat, berth or any part of a train where a notice indicates that it is reserved for a specified ticket holder or holders of tickets of a specific class, except the holder of a valid ticket entitling him to be in that particular place.

20 Altering Tickets and use of Altered Tickets

- 20.1 No person shall alter any ticket in any way with the intent that the Operator shall be defrauded or prejudiced.
- 20.2 No person shall knowingly use any ticket which has been altered in any way in breach of Byelaw 20.1.

21 Unauthorised Buying or Selling of Tickets

- 21.1 Subject to Byelaw 21.4, no person shall sell or buy any ticket.
- 21.2 Subject to Byelaw 21.4, no person shall transfer or receive any unused or partly used ticket, intending that any person shall use it for travelling unless the conditions of use for the ticket specifically permit such transfer.
- 21.3 Subject to Byelaw 21.4, no person shall knowingly use any ticket which has been obtained in breach of Byelaw 21.
- 21.4 The sale or transfer by, or the purchase or receipt from, an authorised person in the course of his duties or from an authorised ticket machine is excepted from the provisions of Byelaw 21.

22 Fares offences committed on behalf of another person

- 22.1 No person shall buy a ticket on behalf of another intending to enable another person to travel without having paid the correct fare.
- 22.2 No person shall transfer or produce a ticket on behalf of another person intending to enable that other person to travel without having paid the correct fare.

Enforcement and Interpretation

23 Name and address

- 23.1 Any person reasonably suspected by an authorised person of breaching or attempting to breach any of these Byelaws shall give his name and address when asked by an authorised person.
- 23.2 The authorised person asking for details under Byelaw 23.1 shall state the nature of the breach of any of these Byelaws in general terms at the time of the request.

24 Enforcement

24.1 Offence and level of fines

Any person who breaches any of these Byelaws commits an offence and, with the exception of Byelaw 17, may be liable for each such offence to a penalty not exceeding level 3 on the standard scale.

- 24.2 Removal of persons
 - (i) Any person who is reasonably believed by an authorised person to be in breach of any of these Byelaws shall leave the railway immediately if asked to do so by an authorised person.
 - (ii) Any person who is reasonably believed by an authorised person to be in breach of any of these Byelaws and who fails to desist or leave when asked to do so by an authorised person may be removed from the railway by an authorised person using reasonable force. This right of removal is in addition to the imposition of any penalty for the breach of these Byelaws.
 - (iii) No person shall fail to carry out the instructions of an authorised person acting in accordance with powers given by these Byelaws or any other enactment.
 - (iv) In exercising powers conferred by Byelaws 24.2(i) and 24.2(ii) the authorised person shall state the nature of the breach of any of these Byelaws in general terms prior to exercising the power conferred upon him.
- 24.3 Identification of authorised persons

An authorised person who is exercising any power conferred on him by any of these Byelaws shall produce a form of identification when requested to do so and such identification shall state the name of his employer and shall contain a means of identifying the authorised person.

24.4 Notices

No person shall be subject to any penalty for breach of any of the Byelaws by disobeying a notice unless it is proved to the satisfaction of the Court before whom the complaint is laid that the notice referred to in the particular Byelaw was displayed.

24.5 Attempts

Any person who attempts to breach any of the Byelaws numbered 9, 10, 11, 13.1, 20.2 and 21 shall be liable to the same penalty as given above for breach of that Byelaw.

24.6 Breaches by authorised persons

An authorised person acting in the course of his duties shall not be liable for breach of any of the Byelaws numbered 2, 4.2, 6.3 and 6.5, 7, 9, 10, 11.1, 13, 14, 15, 16.6, 17, 18, 19 and 20.1.

25 Interpretation

25.1 Definitions

In these Byelaws the following expressions have the following meanings:

"**alcohol**" has the meaning ascribed to it in section 191 of the Licensing Act 2003 (as amended or replaced from time to time);

"authorised person" means;

(i) a person acting in the course of his duties who:

(a) is an employee or agent of the Operator, or

(b) any other person authorised by the Operator, or

(ii)any constable, acting in the execution of his duties upon or in connection with the railway;

"**compulsory ticket area**" means any area designated as such under a Penalty Fares Scheme and identified by a notice to this effect. Persons who enter a compulsory ticket area without being in possession of a valid ticket may be liable to pay a penalty fare;

"escalator" includes any travelator or similar device;

"**Exemption Order**" means the Strategic Rail Authority (Licence Exemption) Order 2001 (SI 2001/218);

"**intoxication**" means being under the influence of alcohol, drugs or other substances;

"notice" means a notice given by or on behalf of the Operator;

"Operator" means Merseyrail Electrics 2002 Limited

"**railway**" means the railway assets of, or under the management of, the Operator; "**railway assets**" means any

(a)train;

(b)network;

(c)station;

(d)light maintenance depot;

and any associated track, buildings and equipment;

"**standard scale**" has the same meaning as in section 37 of the Criminal Justice Act 1982;

"ticket" includes

(i) a ticket (including one issued by or on behalf of another railway undertaking) authorising the person for whom it is issued to make the journey covered by the fare paid on a train provided by the Operator (whether or not it also authorises that person to make a journey on a train provided by another railway undertaking) (ii)any permit authorising the person to whom it is issued to travel on a train provided by the Operator (whether or not it also authorises that person to make a journey on a train provided by another railway undertaking)

(iii) an authority to travel on a train provided by the Operator subject to a condition that payment of the correct fare for the person using that authority on which it is used is made during or at the end of that journey or otherwise as provided by the terms applicable to its use

(iv)a ticket authorising a person to enter a compulsory ticket area but not tocmake a train journey

(v)any type of free pass, privilege ticket, or any warrant, identity card, cvoucher, or other similar authority accepted by the Operator as authority to travel, or in exchange for or on production of which a ticket for travel may be issued

(vi)any identity card, reservation or other document required by the Operator to be held or produced for use with other travel documents,

(vii)any type of smart card, pre-pay, or other form of electronic ticket, and (viii)any other ticket or document issued for the purpose of travel of any animal or article on the railway accepted by the Operator;

"**traffic sign**" means an object or device for conveying, to traffic or any specified class of traffic, warnings, information, requirements, restrictions or prohibitions of any kind;

"**train**" means any item of rolling stock and includes any carriage, wagon or locomotive;

"valid ticket" means a ticket (including any associated photo/identity card and/ or other travel document) lawfully obtained by or on behalf of the person using or attempting to use it and entitling that person to use the particular railway service he is using or attempting to use. Where the terms attaching to the ticket require validation of the ticket, such ticket shall not be considered to be a valid ticket for the purposes of these Byelaws unless and until the ticket has been properly validated.

25.2 Introduction, table of contents and headings

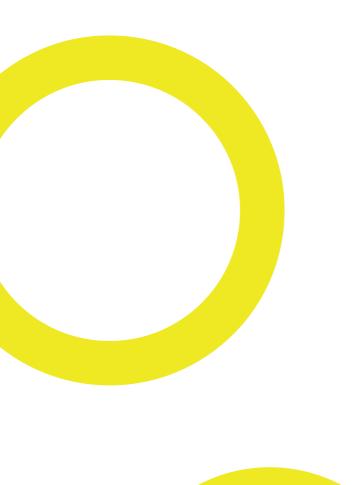
The Introduction, table of contents and headings used in these Byelaws are for assistance only and are not to be considered as part of these Byelaws for the purpose of interpretation.

25.3 Plural

Unless the context requires to the contrary, words importing the singular shall include the plural and vice versa.

25.4 Gender

Unless the context requires to the contrary, words importing one gender shall include the other genders.



26 Coming into Operation of these Byelaws and Related Amendment of The National Railway Byelaws by Statutory Instrument

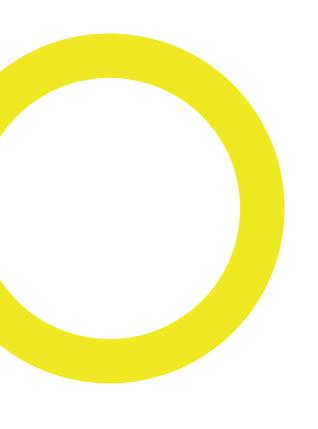
These Byelaws will come into operation in accordance with the provisions of Section 46 and Schedule 9 of the Railways Act 2005.

From 7 July 2005 Merseyrail Electrics 2002 Limited ("Merseyrail") were a party to the national railway byelaws, endorsed by the Strategic Railway Authority and confirmed by the Secretary of State for Transport on 22 June 2005 (the "National Railway Byelaws").

From 18 January 2014 onwards, these Byelaws, confirmed by the Secretary of State for Transport on 20 December 2013 now apply to Merseyrail.

When these Byelaws come into effect, the National Railway Byelaws shall be amended by way of statutory instrument to reflect that Merseyrail is no longer subject to their provisions.

This amendment is without prejudice to the validity of anything done by Merseyrail under the national railway byelaws or to any liability incurred in respect of any act or omission before the date of the coming into operation of these Byelaws.



The Seal of Merseyrail hereto affixed is authenticated by

being a person authorised by Merseyrall on

The Secretary of State for Transport confirms the above Byelaws pursuant to paragraph 5 of Schedule 9 of the Railways Act 2005 and fixes 18th January 2014 as the date the Byelaws shall come Into operation.

Signed by the authority of the Secretary of State for Transport on 20th December 2013

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Stephen Hammond, Parliamentary Under Secretary of State, Department for Transport

Certificate of Authenticity

It is hereby certified that

- 1 the above Byelaws were made by Merseyrail Electrics 2002 Limited;
- 2 this is a true copy of the Byelaws;
- 3 on 2nd December 2013 the Byelaws were confirmed pursuant to paragraph 3 of Schedule 9 of the Railways Act 2005 by the Secretary of state for Transport; and
- 4 the Byelaws came into operation on 18th January 2014

