

**NEWS RELEASE****Merseyrail Reports Record Levels of Performance**

**10 May 2013:** Merseyrail achieved the highest level of performance among all UK train operators over the last period (1 – 27 April 2013), scoring 96.4 per cent, as well as a moving annual average of 95.5 per cent. Performance on 19 April was 100 per cent, with every train running on time.

Maarten Spaargaren, managing director of Merseyrail, commented: ‘These are very good results, and we strive to create a service that customers know they can rely on. The better weather helps us, of course, but over the summer, we will continue to ensure that trains consistently run on time.’

Liam Robinson, chair of Merseytravel, added: ‘It’s essential that people in the Liverpool city region accessing jobs, education, leisure activities and shopping can get around quickly and easily, and we are delighted that Merseyrail continues to provide such a high standard of service.’

**Ends**

**Notes to Editors:**

- *Merseyrail carries ca 110,000 passengers per weekday*
- *Merseyrail scores for reliability and punctuality averaged over 95 per cent during the last 12 months*
- *We operate one of the most intensively used networks in the UK with more than 800 trains per weekday*
- *Merseyrail is a 50-50 joint venture between Serco and Abellio*
- *Merseytravel is the combined Passenger Transport Authority and Executive for Merseyside*
- *Network Rail is the owner and operator of most of the rail infrastructure in the UK*
- *For further information, contact Alice Owen on tel 0151 955 2131.*