

NEWS RELEASE

18 December 2012

Merseyrail Wins Cycling Award

Merseyrail's Southport cycle centre has won in the Station of the Year category at the 2012 ATOC National Cycle Rail Awards, with the judges commending the staff's enthusiasm and impressed by the high number of customers now frequently using the 'Go Cycle' scheme.

Opening in 2010, the cycle facility at Southport station includes a place to store bicycles, a cycle hire and maintenance centre. 300 customers have signed up to Merseyrail's bike scheme there, a rise of 40 per cent on last year. These people make regular use of it.

Merseyrail is the only train operating company in the country that since 1996, has no restrictions on people bringing their bikes onto trains.

Kaj Mook, customer service director, commented: 'This is a great result for Merseyrail. We've worked especially hard to promote the Go Cycle scheme, and are delighted that it has proved so popular. Next year, we aim to get even more people cycling to and from railway stations.'

Merseyrail has worked with Merseytravel and Sefton council on this initiative. The ATOC National Cycle Rail Awards took place in London, and the Station of the Year category was sponsored by Network Rail.

Two other Abellio rail companies also scooped wins at the National Cycle Rail Awards, Northern and Greater Anglia.*

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* Merseyrail and Northern Rail are 50 per cent owned by international transport provider, Abellio. Greater Anglia is 100 per cent owned by Abellio.

Notes to Editors:

- *Merseyrail carries approx 110.000 passengers per weekday*
- *Merseyrail scored 96 per cent for punctuality in the last public performance measurement, third highest among the over 20 train operating companies in the country*
- *Merseyrail was awarded 96%, the highest score in the country, in the National Passenger Survey (spring 2012)*
- *Merseyrail is one of the most intensively used networks in the UK with more than 800 trains per weekday*
- *Merseyrail is a 50/50 Joint Venture between Serco and Abellio*
- *Merseytravel is the combined Passenger Transport Authority and Executive for Merseyside*
- *For further information, contact Alice Owen on tel 0151 702 1684*
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