

Tour schedule

A typical experience, for a maximum of four people, would include the following:

- 0900 – Safety Brief and visit to Merseyrail’s HQ Rail House
- 0935 – Train from Lime Street low level to James Street station
- 0940 – Tour of James Street and History of the Underground
This includes access to Platform 2 and an exclusive tour of the Water Street ramp that will be closed to the public .
- 1040 - Train to Hamilton Square to visit the tower and Shore Road exit
This includes a trip to the first floor of the Hamilton Square station tower and a walk through the Shore Road ramp.
- 1140 – Train to New Brighton to observe the role of a guard
This will include interacting with the guard and understanding the procedures that are carried out on our current trains.
- 1158 – Empty train tour
Includes a cab visit with photo opportunity and an understanding of driver signals, AWS and trip test procedures.
- 1223 – Train to Liverpool Central and interaction with Revenue Protection Officers
- 1250 - Liverpool Central – Observe the role of station staff and train dispatch
Includes being shown how the gate line works, how staff know when they need to carry out a passenger assist, see how trains are dispatched on the platform and a free Costa Coffee from Mtogo.
- 1315 – Debrief and questions
This will take place at the staff building at the back of Liverpool Central station known as the ‘MOD Block.’