

## Tour schedule

A typical experience, for a maximum of four people, would include the following:

- 0900 – Safety Brief and visit to Merseyrail’s HQ Rail House
- 0935 – Train from Lime Street low level to James Street station
- 0940 – Tour of James Street and History of the Underground  

This includes access to Platform 2 and an exclusive tour of the Water Street ramp that will be closed to the public with an opportunity to see inside the Water Street ticket office and have their photos taken through the ticket office window.
- 1040 - Train to Hamilton Square to visit the tower and Shore Road exit  

This includes a trip to the first floor of the Hamilton Square station tower and a walk through the Shore Road ramp.
- 1140 – Train to New Brighton to observe the role of a guard  

This will include interacting with the guard and understanding the procedures that are carried out on our current trains.
- 1158 – Empty train tour  

Includes a cab visit with photo opportunity and an understanding of driver signals, AWS and trip test procedures.
- 1223 – Train to Liverpool Central and interaction with Revenue Protection Officers
- 1250 - Liverpool Central – Observe the role of station staff and train dispatch  

Includes being shown how the gate line works, how staff know when they need to carry out a passenger assist, see how trains are dispatched on the platform and a free Costa Coffee from Mtogo.
- 1315 – Debrief and questions  

This will take place at the staff building at the back of Liverpool Central station known as the ‘MOD Block.’