

Merseyrail Only Railpass

Terms & Conditions of Use

1. Terms & Conditions of Use

- 1.1 These Terms and Conditions, which may be amended from time to time, replace all previous versions published by Merseyrail.
- 1.2 These Terms and Conditions will remain in effect until republished.
- 1.3 Your travel using a Railpass is also subject to the bye-laws, regulations and conditions of Merseyrail.

2. Your Purchase and the Merseyrail Only Railpass Ticket

- 2.1 Your Merseyrail Only Railpass will be issued as a ticket at the time of purchase.
- 2.2 You can use a Merseyrail Only Railpass ticket on train services in the zones and areas you have bought the ticket for. Any information we provide on zones and areas is for guidance only. It is your responsibility to choose the zones and areas you want the ticket to cover. For full details of areas please [click here](#).
- 2.3 We have a refunds and allowances policy but if your ticket is lost or stolen we do not have to issue a replacement.
- 2.4 An expired Merseyrail Only Railpass, is not valid for travel.
- 2.5 A receipt on its own is not valid for travel. For travel on rail services keep your receipt with your Merseyrail Only Railpass ticket as it may be required for inspection.
- 2.6 You must not intentionally damage, alter or tamper with your Merseyrail Only Railpass ticket in any way as this is a criminal offence.
- 2.7 Your Merseyrail Only Railpass ticket remains the property of Merseyrail. Authorised staff have the right to withdraw a ticket if it has been misused in any way.

3. Date and Times

- 3.1 You can only use your Merseyrail Only Railpass on the dates for which it is valid and until 3.59am on the day following the expiry date.

4. Travel

- 4.1 You can only use a Merseyrail Only Railpass on Merseyrail's Northern and Wirral lines and within the boundary area(s) chosen for your journey. If you make all or any part of a journey outside the valid area(s) of your Merseyrail Only Railpass you must pay the appropriate fare for the extra part of the journey before the journey begins.
- 4.2 Each time you pass through a rail ticket barrier it counts as a separate journey.

- 4.3 Your Merseyrail Only Railpass can be purchased for travel valid on Merseyrail's Northern and Wirral lines for the areas and zones specified when the ticket is purchased. Merseyrail's Northern and Wirral lines cover beyond the Merseyside rail boundary to Chester, Ellesmere Port and Ormskirk. Please refer to the Merseyrail website for further guidance.
- 4.4 A young person's Merseyrail Only Railpass is only valid if you are 18 years of age or under. We may need to see proof of your age. Merseyrail reserve the right to refuse purchase if acceptable proof of age is not produced at the point of sale. Merseyrail reserve the right to refuse travel if acceptable proof of age is not produced when requested by an authorised representative.
- 4.5 Your Merseyrail Only Railpass ticket can only be used by the person the ticket is issued to and is non-transferable.
- 4.6 You must follow Merseyrail's instructions when using your Merseyrail Only Railpass to make a journey and you must let a member of staff examine your card at any time during your journey if they ask to do so.
- 4.7 Misuse may lead to your Merseyrail Only Railpass being withdrawn and may lead to prosecution.

The Merseyrail Only Railpass scheme is organised and operated by Merseyrail, Rail House, Lord Nelson Street Liverpool L1 1JF.

For any more information on Railpass tickets, ring us on 0151 555 1111

We have done our best to make sure that all of the information above is correct but we cannot be held legally responsible for any mistakes.